

Policies and Procedures

- 100% satisfaction guaranteed or your money back
- Payment is due at the end of the service unless other payment arrangements have been made prior to the service
- Payment may be made by:
 - o Cash
 - o Check (\$25 return check fee)
 - All major credit cards
- 24 hour notice cancellation. I know sometimes things and life happens, so...
 - o First time: No fee, but credit card will be taken for next appointment
 - Second time: A 50% charge of hair appointment will be applied to your credit card
 - o Third time: You are cancelled as a client

Medical Background

ALL INFORMATION IS CONFIDENTIAL

For your safety and the best results for your hair, please list below the following:

Any allergies:

Sign: _

- Any surgeries done in the last 2 years:
- Any medications or street drugs (some medications can cause a chemical reaction when using hair color, bleach or perm solutions)
- Any of the following conditions: Thyroid, Cancer, Depression

All information is true and accurate to my knowledge.

Date:

Print: